



Driver & Vehicle
Standards
Agency

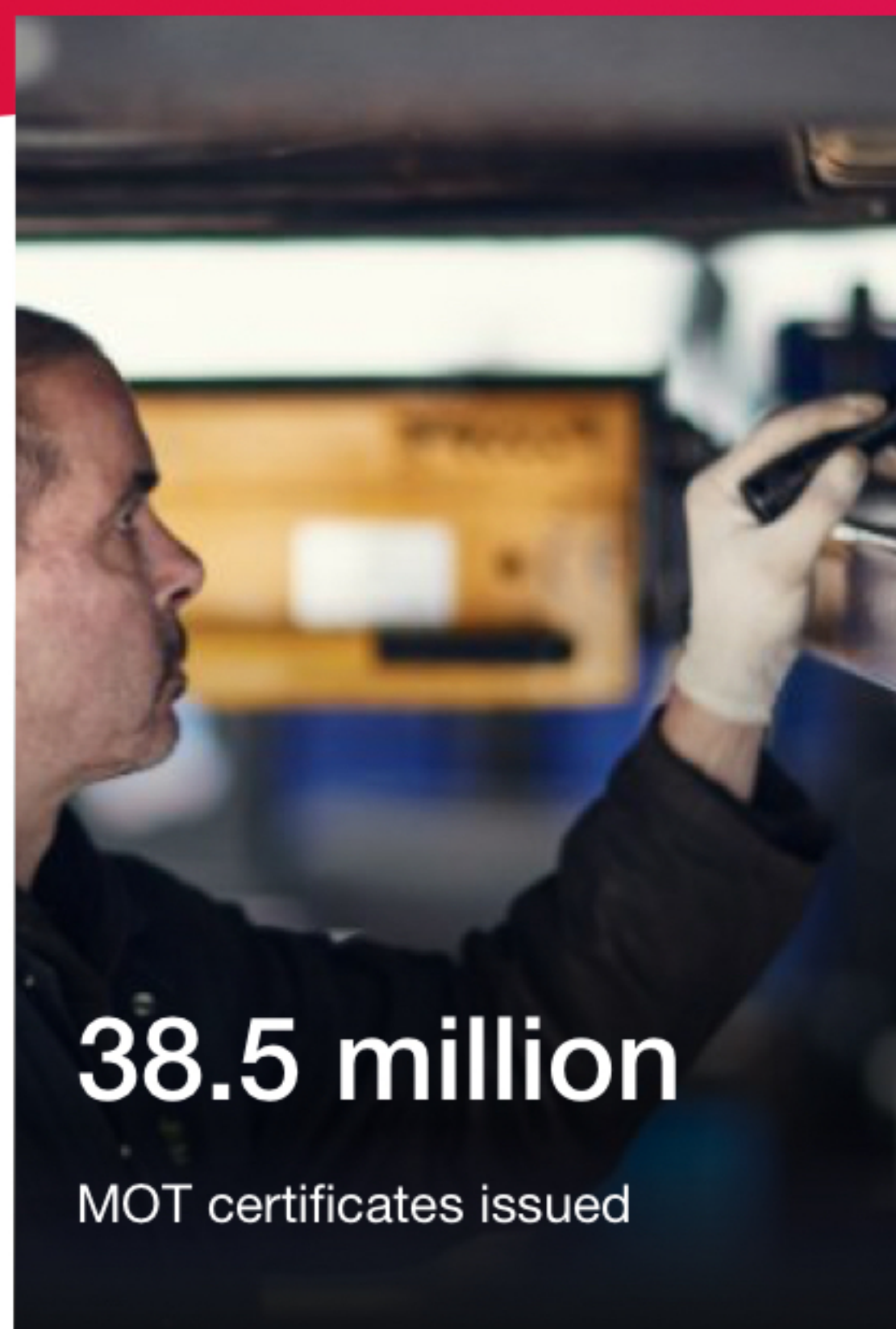
DVSA Digital Candidate Pack

Drive your career forward

We play a vital role in keeping millions of people safe on our roads

Great Britain's roads are among the safest in the world. Our vision is safer drivers, safer vehicles and safer journeys for all.

Here are some of the things we do.



We work on high-profile digital products used by millions of people every year.

Now we're expanding our digital team so we can make an even greater impact – and we need your skills to keep us at the forefront of technology.

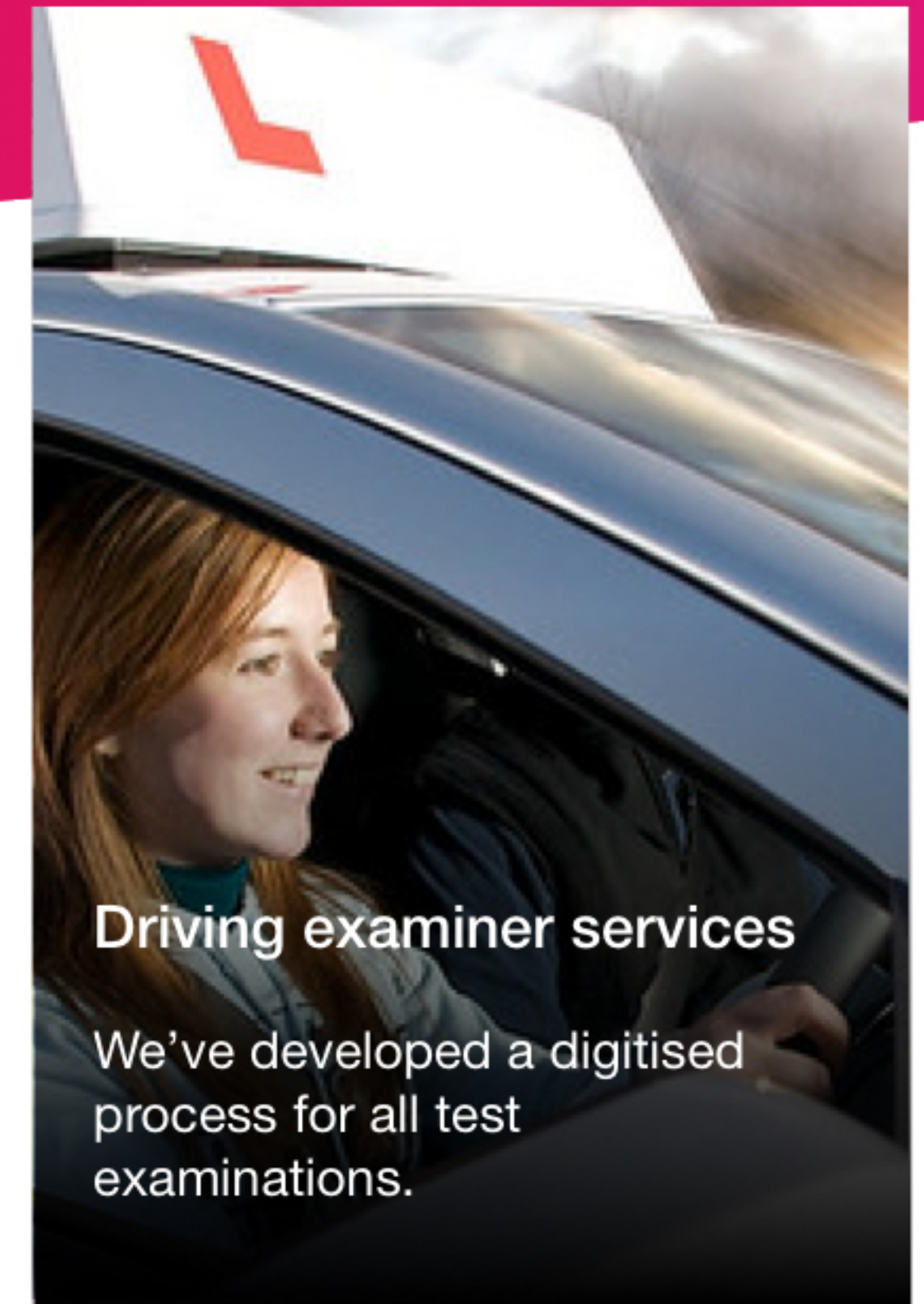
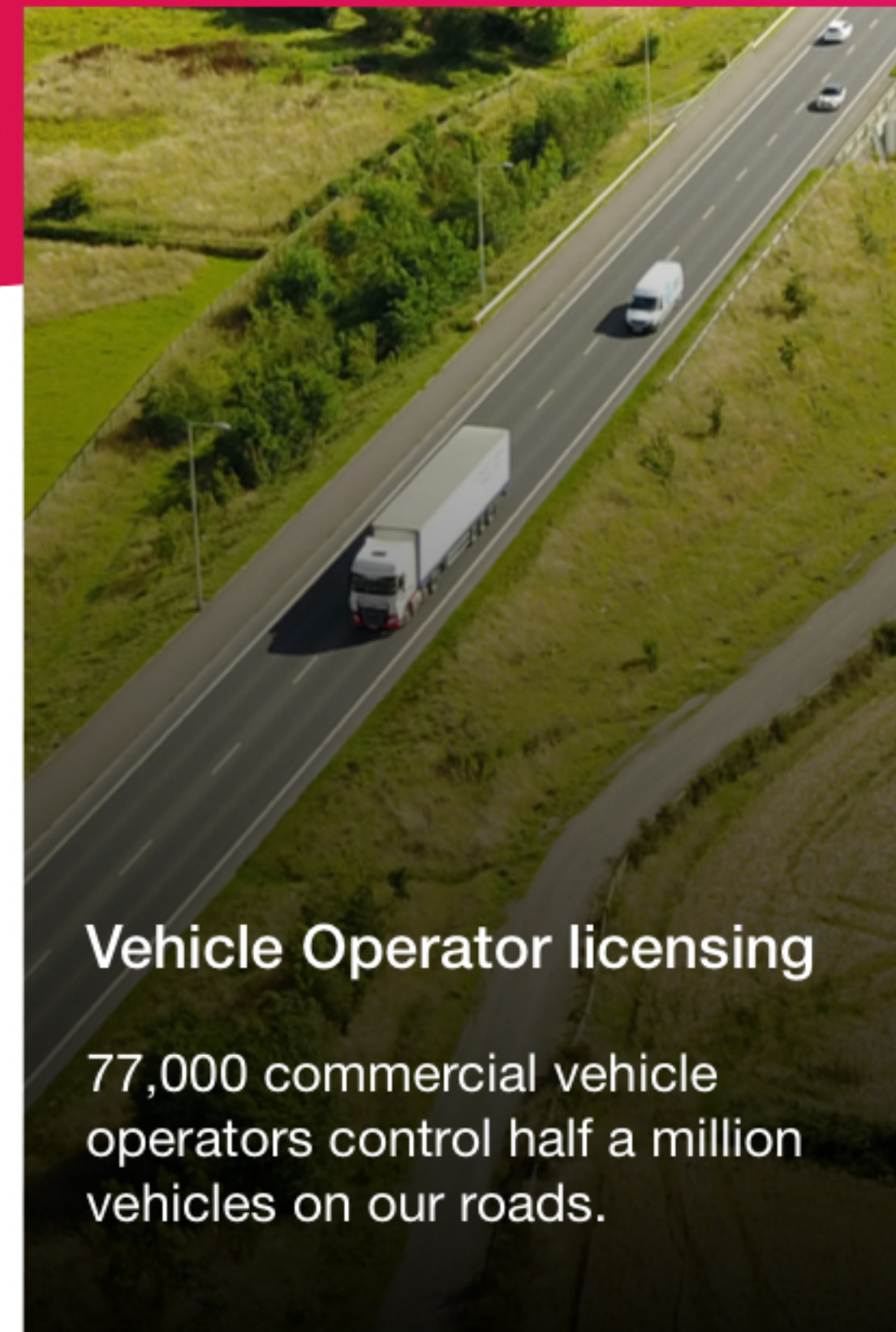
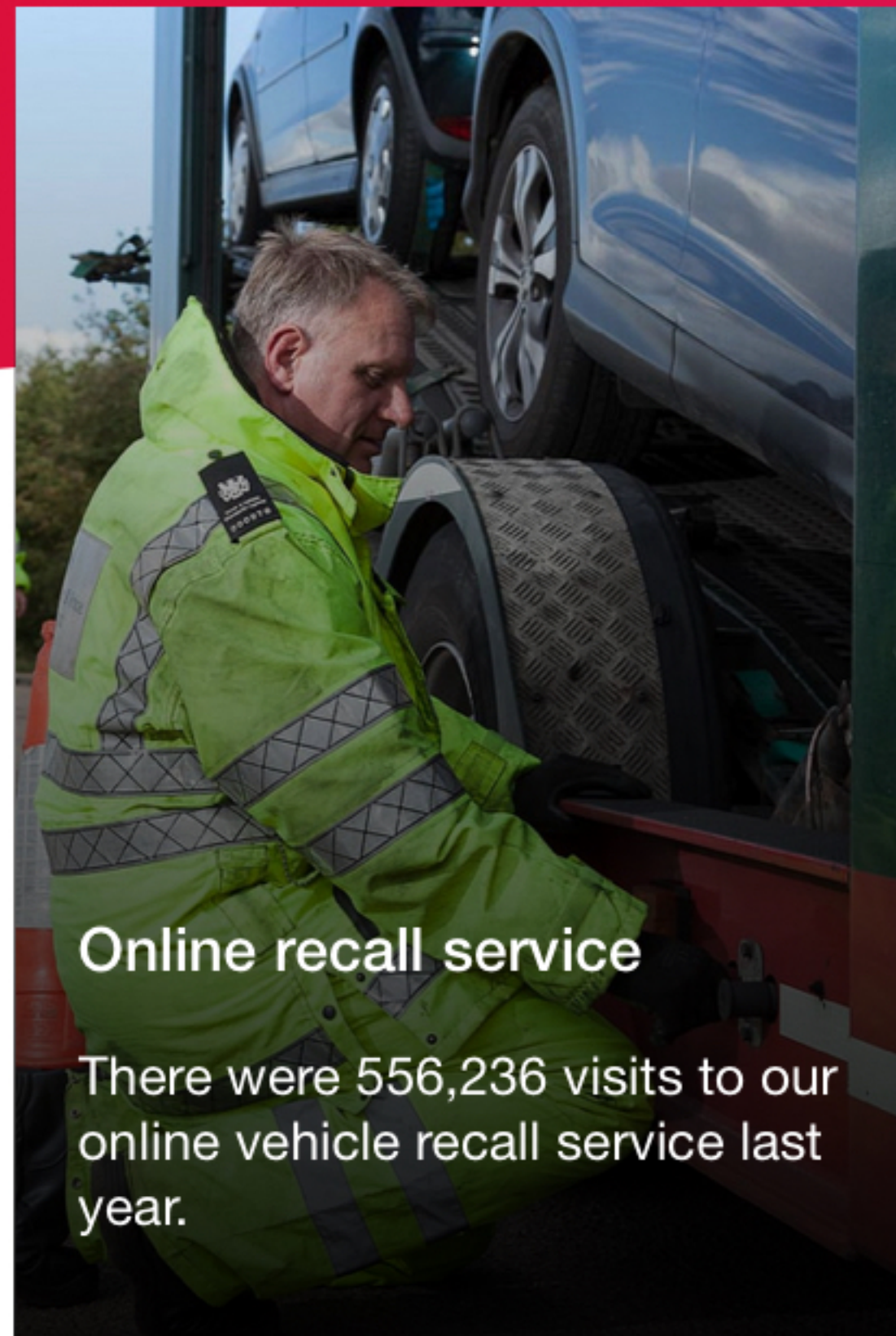
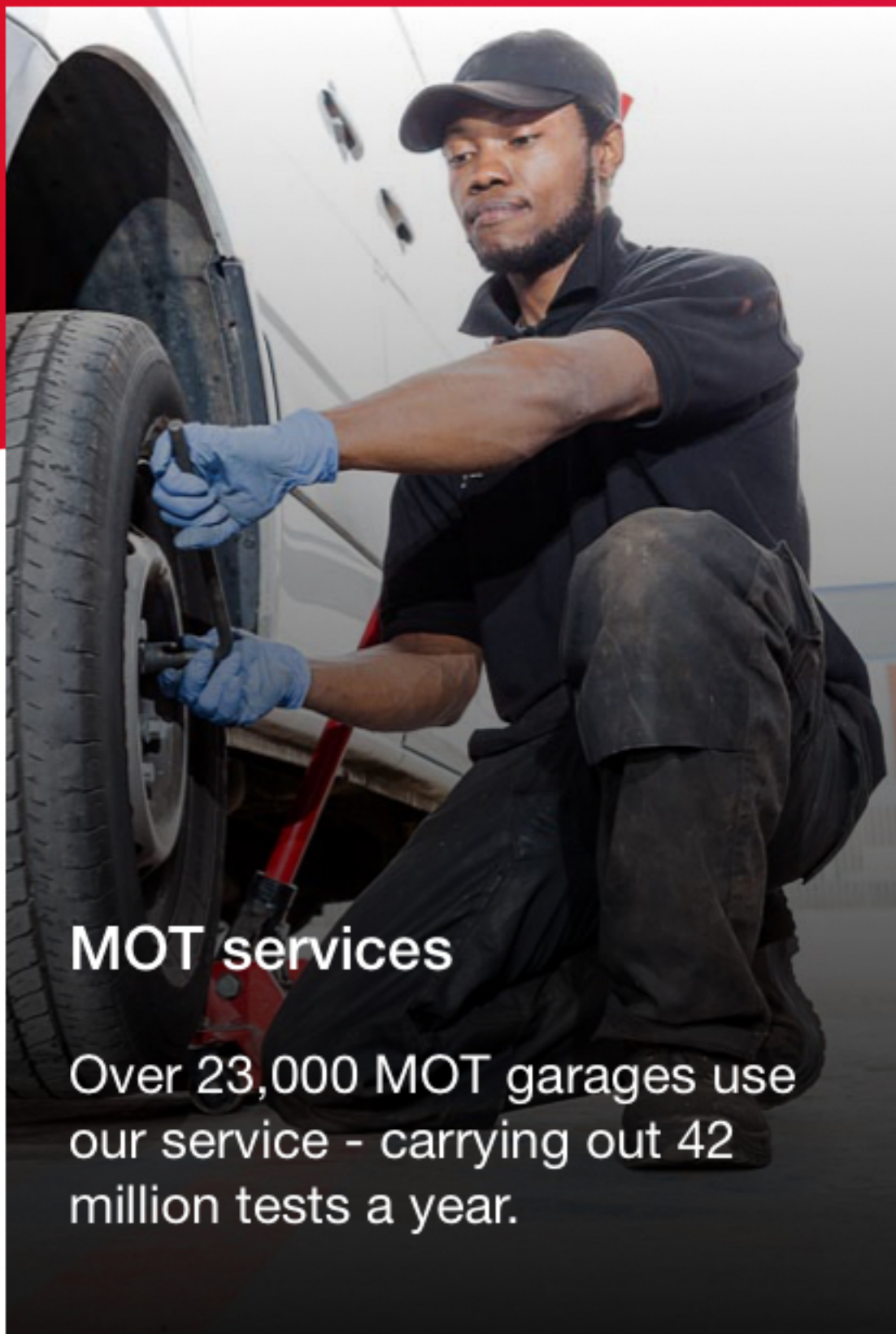
And we really are at the forefront: our digital products and apps use machine learning and artificial intelligence, virtual reality, CGI and serverless solutions.

Our digital-first vision is underpinned by a clear strategy which allows our staff to develop and grow.

There's never been a better time to join DVSA Digital.

Digital services we work on

Now we're expanding our digital team so we can make an even greater impact – and we need your skills to keep us at the forefront of technology.





MOT SERVICES

We are working with the motor industry to innovate MOT services as vehicle technology becomes smarter.

- ✓ 80,000 testers use our online MOT portal.
- ✓ 2 million people have subscribed to online MOT reminders
- ✓ There were 32.3 million visits to our online MOT history check service in 2018.
- ✓ Connected equipment now transfers MOT results direct to DVSA, research and development.
- ✓ Connecting vehicle and ANPR cameras into the test using IOT tech
- ✓ Multi-factor authentication being developed for users of MOT services.
- ✓ Partnering with the national ANPR service NAS to crack down on MOT evasion.



DRIVING EXAMINER SERVICES

Developing a digitised process for all test examinations to make driving examiners' lives easier.

- ✓ User researchers visited 55 test centres to gain an understanding of user needs, identifying approximately 40 pain points of using paper.
- ✓ We built the app so data would not be lost if it closed during a test.
- ✓ Easy-to-follow end-to-end process including utilising speech-to-text to reduce the amount of typing / writing at the end of the test.
- ✓ Test summary emailed to candidates immediately after the test with faults and explanatory notes specific to their test.
- ✓ Information about the test passed to Driver and Vehicle Licensing Agency (DVLA) almost instantly, speeding up the issuing of the full licence for successful candidates.

AN AWARD-WINNING DIGITAL TEAM

Our commitment, enthusiasm and professionalism puts us in an industry-leading position.



DVSA wins DL100 award for MOT testing service

DVSA's free MOT reminder service won the Digital category of the prestigious Civil Service Awards, for recognising excellence in the application of digital technology to solve a problem or make things better.



Kainos and DVSA win AI category at UK IT Awards 2018

By integrating AI into our services, DVSA is now able to predict potential MOT failures and the reasons for these, ensuring quality and fraud is constantly monitored.



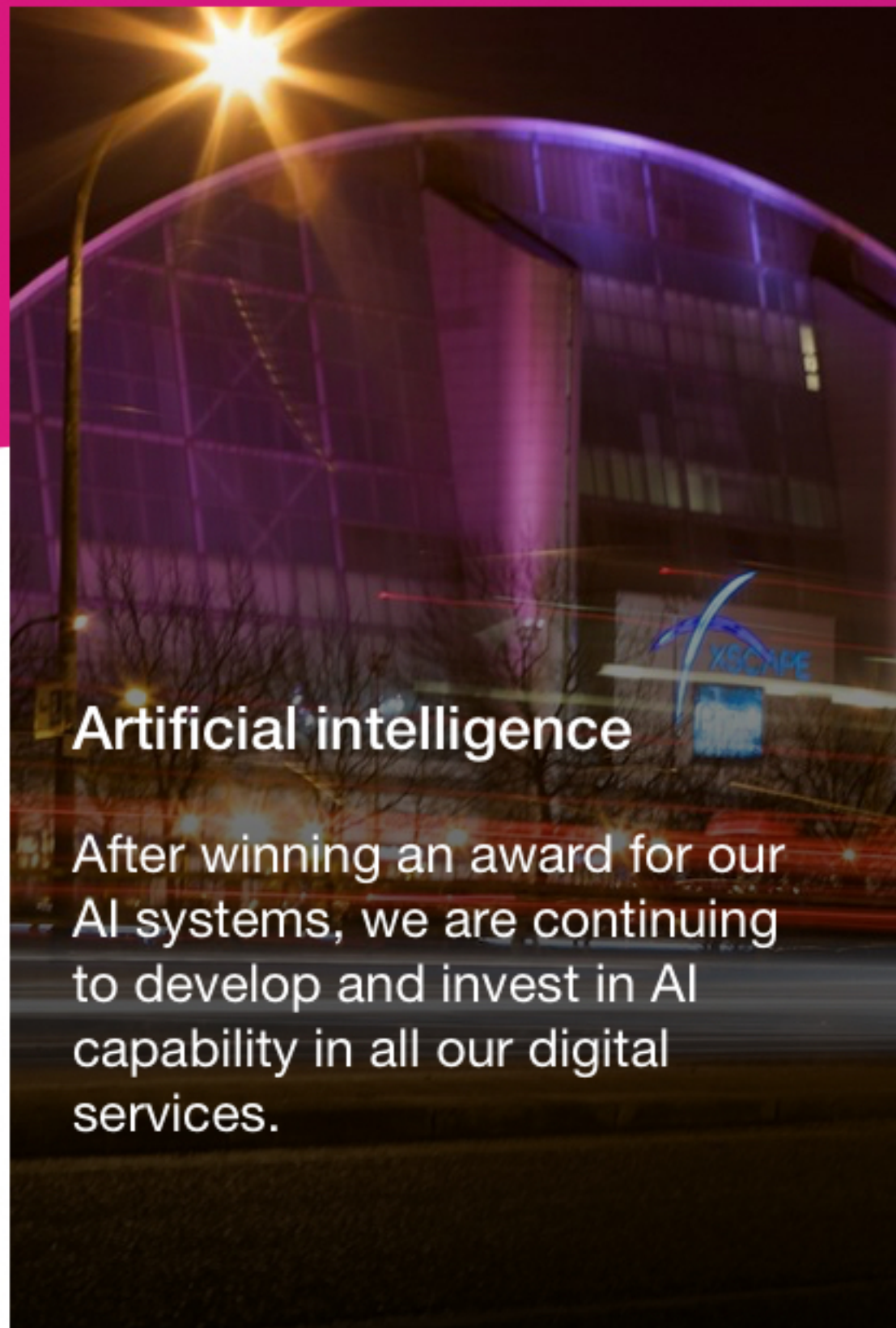
BJSS and DVSA win paperless category at the Smarter Working Live awards 2020

The solution, a fully-digitised practical driving test, replaces the paper-based test. The report is operated by driving examiners via a tablet. The new process improves data protection, employee experience, and efficiencies such as automatic test results.



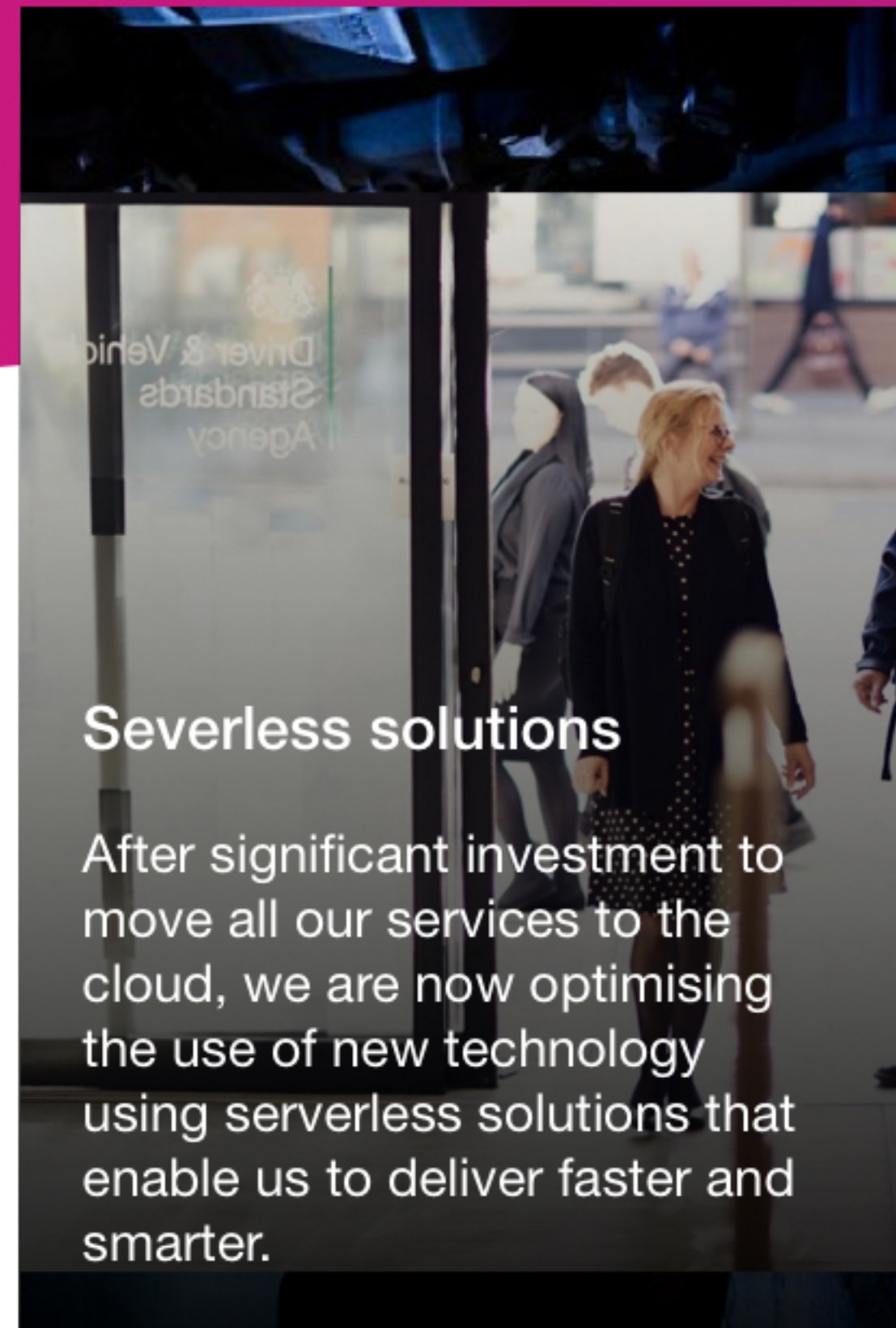
The road ahead...

The digital team is continuously changing. We work with leaders in the field and adapt as fast as technology does, to help keep Britain's roads safe.



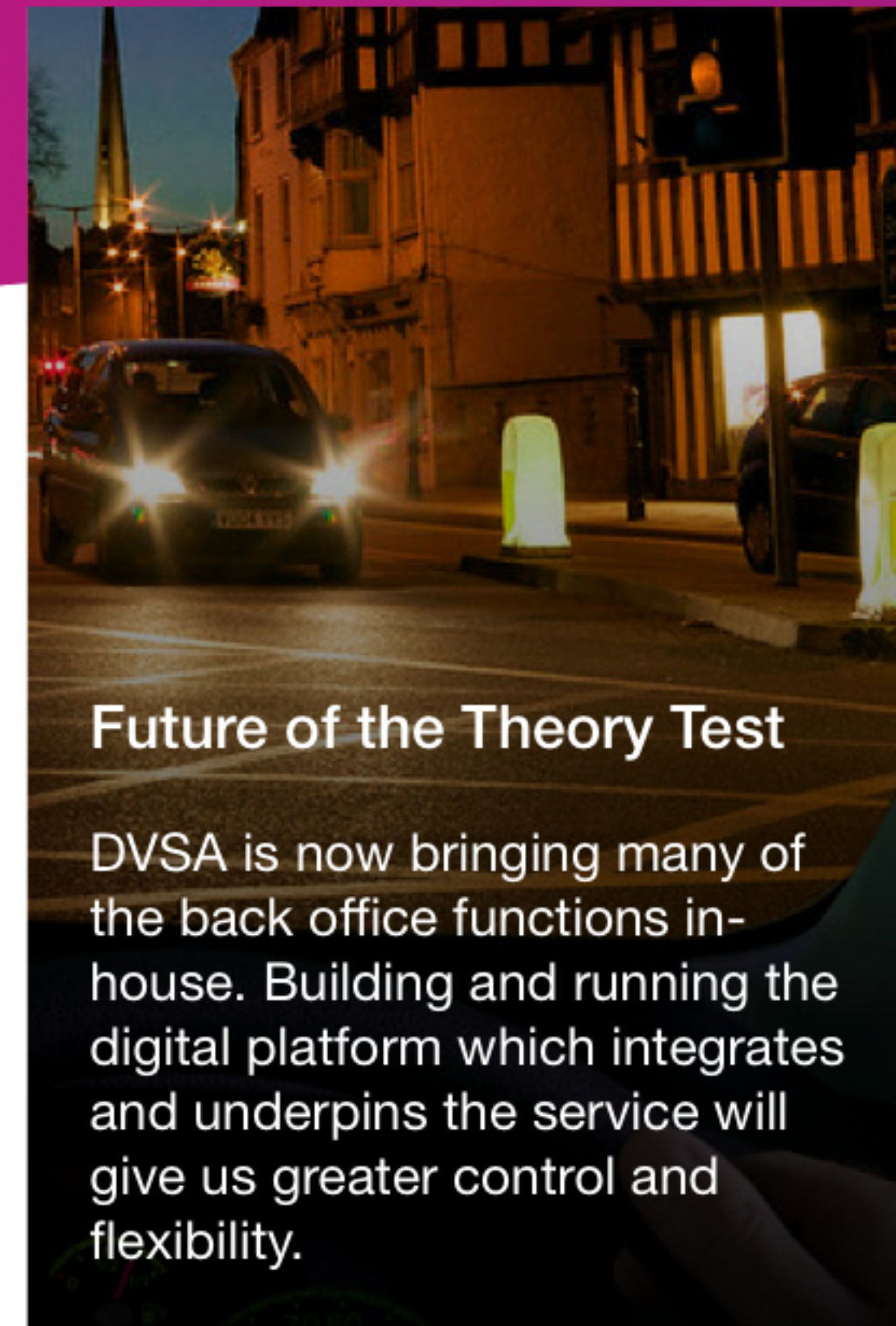
Artificial intelligence

After winning an award for our AI systems, we are continuing to develop and invest in AI capability in all our digital services.



Serverless solutions

After significant investment to move all our services to the cloud, we are now optimising the use of new technology using serverless solutions that enable us to deliver faster and smarter.



Future of the Theory Test

DVSA is now bringing many of the back office functions in-house. Building and running the digital platform which integrates and underpins the service will give us greater control and flexibility.









Security

The Protective Monitoring team use market-leading products and training to protect the data held on our systems from increasingly sophisticated attacks.



WHAT WE CAN OFFER YOU







Personal development

-  Access to in-role apprenticeships up to level 7
-  Study leave
-  3 paid volunteer days per year
-  Access to cross Government DDaT Communities to expand your knowledge and potential career options
-  Minimum of 5 funded training days per year
-  6 Month development opportunities to progress your career



WHAT WE CAN OFFER YOU







Great work life balance

-  Access to smart working options
-  Physiotherapy scheme with a free assessment and up to 5 free sessions
-  Generous parental and carer schemes
-  Flexible working, including part-time working and job share
-  Free health checks
-  Access to help and support with your home life, work life and wellbeing



WHAT WE CAN OFFER YOU

Reward

-  Employer pension contribution rate of up to 30.3%
-  Professional allowance, which increases earning potential on top of the standard salary
-  25 days annual leave, increasing one day a year up to 30 days
-  Cycle to work scheme
-  Special recognition awards
-  Access to a discounts scheme, including discounted season tickets for travel

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The Civil Service has to be one of the best kept secrets of the UK employment market.

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Tina Churcher with baby Millie

MEET THE TEAM

Tina Churcher, delivery lead

I came to DVSA from the private sector. I joined DVSA in January 2019 after 19 years in energy market IT as a Business and IT Project Manager, and more laterally an Agile Coach working across Europe.

I've been surprised by the autonomy and trust I have. As a Delivery Lead, I have the freedom to work with our stakeholders and make the resourcing and budgetary decisions that go with it. A lot of people warned me about the public sector being slow to move, slow to change - if anything I have seen the opposite, an organisation that is prepared to “fail fast” to inspect and adapt, not just within a Scrum team, but at a corporate level.

I love the flexible working arrangements – and so do my 2 young children! DVSA's directors have a genuine commitment to work/life balance. I have 2 young children and one of my biggest concerns when I accepted the role was how I was going to make that work.